

Cost-Effective, Simple, Secure Online Mortgage Processing



Lender Approved & Lawyer/Notary Preferred

Assyst Real Estate is a national solution that seamlessly links lenders to the legal community to execute mortgage files electronically and in real-time.

Canada's financial institutions (including Desjardins, Laurentian Bank, National Bank of Canada, Royal Bank of Canada and TD Canada Trust) implemented TELUS' Assyst Real Estate online mortgage processing, and benefit from the efficiencies of electronic transmissions:

- Streamlined processes eliminate document duplication.
- Increased accuracy and consistency across all files.
- Enhanced confidence in the content, authenticity and identity of the lawyer signing the electronic report.
- Improved client experience.

Innovative web-based solution that works for you and your customers!

Deep knowledge of the financial services sector ensures that Assyst Real Estate delivers the functionality critical to executing end-to-end mortgage transactions.

Assyst Real Estate modernizes mortgage transactions through electronic based transactions that respect strict processing requirements and elevate protection in the ongoing fight against mortgage fraud.

- A robust, bilingual platform across Canada:
 - Easily deployed and scaled.
- Real time electronic file updates between lenders and the legal community:
 - Eliminates faxes and couriers.
 - Accelerates payments via electronic funds transfer.
 - Facilitates storage and retrieval of documents.
- Secure digital signatures:
 - Ensures documents are signed by a lawyer in good standing with their provincial Law Society.
 - Certifies documents have not been altered.





Accelerate your processes and enhance your services portfolio.

Assyst Real Estate enhances workflows and helps processing teams retrieve statuses and documents in real time. Basic, full and hybrid lender integration options are available. TELUS will review and analyze the Lender's current workflow (including documents and data entry processes), recommend best practices and provide customization to suit the Lender's requirements.

Document Archiving

All transactions in Assyst Real Estate are saved based on the lender's specific archiving requirements. Six months after closing, all files and documents are delivered to a special archive environment accessible 24/7 by legal, risk and other processing teams.

Automated Report Capture

Unique fax barcoding solution captures Final Reports and other documents, providing 100% coverage to the legal community, including users that are not on the platform. Lenders have access to the reports as image files and can receive the key data elements from the document in electronic format resulting in one mortgage process for the lender.

Payout Statements / Discharge Processes

Streamline payout and discharge processes with electronic preparation and delivery of payout statements and notifications to lawyers (members and non-members).

Assyst Payment (service only available in Quebec)

A bilingual online electronic funds transfer (EFT) service which allows notaries to transmit electronic payment orders from their general trust account held in a participating financial institution.

The service also facilitates down payments made from a customer to the notary's general trust account no matter where the notary or customer's bank account is held.

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